## **PEOPLE WITH DISABILITY AND CARERS**

In 2021/22 Melton City Council engaged with people with disability and carers to help better understand what was most important to them.

From this consultation, Council developed Growing and Thriving: Strategy for all abilities and all ages.

This is an integrated strategy that acknowledges and understands that disability is across all the life stages and focuses, on three key areas: feeling accepted and included, infrastructure and access and spaces, places and involvement.

The strategy is a commitment to ensuring people with disability and carers in the City of Melton have been heard and that Melton City Council is committed to change and continuous improvement, embedding accessibility into all areas of life.

#### **Community Engagement**

When engaging with people with disability we asked what was most important to them to help them live their best life.

Accessibility was integrated into all our consultation, including online, face to face and over the telephone.

Information was also provided in Easy English format and surveys were available in alternative format.

### **HOW WERE PEOPLE WITH DISABILITY AND CARERS CONSULTED?**

514	×
people with	<
disability and	<u> </u>
carers	×
completed	
surveys	

# **150** 🤇

people with disability and carers attended targeted conversations

**20.9%** of all results received were from people with disability

### targeted conversations we held specifically held with people with disability and carers

People with disability could attend in person or consult over the phone. Information was provided in Easy English

and alternative format

people with

disability

attended community forums



A STRATEGY FOR ALL ABILITIES AND ALL AGES

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## **PEOPLE WITH DISABILITY AND CARERS**

What they said was important	WHAT WE PLAN TO DO
We need more accessible infrastructure	<ul> <li>Explore opportunities to design our parks and reserves to become more accessible and inclusive</li> <li>Work towards making public transport more accessible</li> <li>Increase footpaths and bike paths around the City of Melton</li> <li>Review accessibility features of Council facilities</li> <li>Provide more Changing Place facilities within the community</li> <li>Continue to provide Access Keys for our library facilities and explore opportunities for further expansion.</li> </ul>
We need to feel connected and part of the community	<ul> <li>More specifically, what children with disability and their parents said they needed:</li> <li><i>"Run activities to help people with disability and their families and carers"</i></li> <li>Work across the wider community to shift attitudes towards people with disability</li> <li>Enhance our focus on improving safety within the community</li> <li>Provide 'Chill out zones' at all Council major events and festivals</li> <li>Develop 'Social stories' for Council programs</li> <li>Increase community engagement with people with disability and carers</li> </ul>
We would like to see more activities and communication that increase the profile, visibility, and representation of people with disability. Embed disability into everything you do	<ul> <li>More specifically, what older people with disability said we should do:</li> <li><i>"They (Melton Council) need to make disability more visible in the community"</i></li> <li>Celebrate disability by providing more opportunities for inclusive and accessible events, activities and program.</li> <li>Promote the importance of the Business Excellence Awards, Award for Disability Inclusion</li> <li>Ensure the use of inclusive language and positive images of people with disability within Council print and online material</li> <li>Improve our options for accessibility with our website, social media, and online learning platforms</li> </ul>
You told us that you need a greater access to a variety of tailored learning and training opportunities	<ul> <li>More specifically, what young people with disability said they wanted:</li> <li>"More sporting programs for people with disability. More opportunities for people to gain employment"</li> <li>Provide greater opportunities for Council training to be more inclusive and accessible</li> <li>Promote disability inclusion, training, and employment opportunities through our business networks</li> <li>Promote inclusion in all our training</li> </ul>

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